



THE HUMAN FACTOR

CASE STUDY ON A
RESIDENTIAL TOWER FIRE DAMAGE

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THE INCIDENT

MITIGATION & PREPAREDNESS

- Quality & Value
- Best Practice
- Compliance
- Working relationship and partnerships

RESPONSE

- Team work and trust
- Implementation of protocol
- Communication

RECOVERY

- Project Team
- Bridge between expertise and Client



HUMAN FACTOR

THE INCIDENT

- What influences which scenario you find when you arrive?
- Case study walk through



Scenario 1

Chaos and
Bedlam

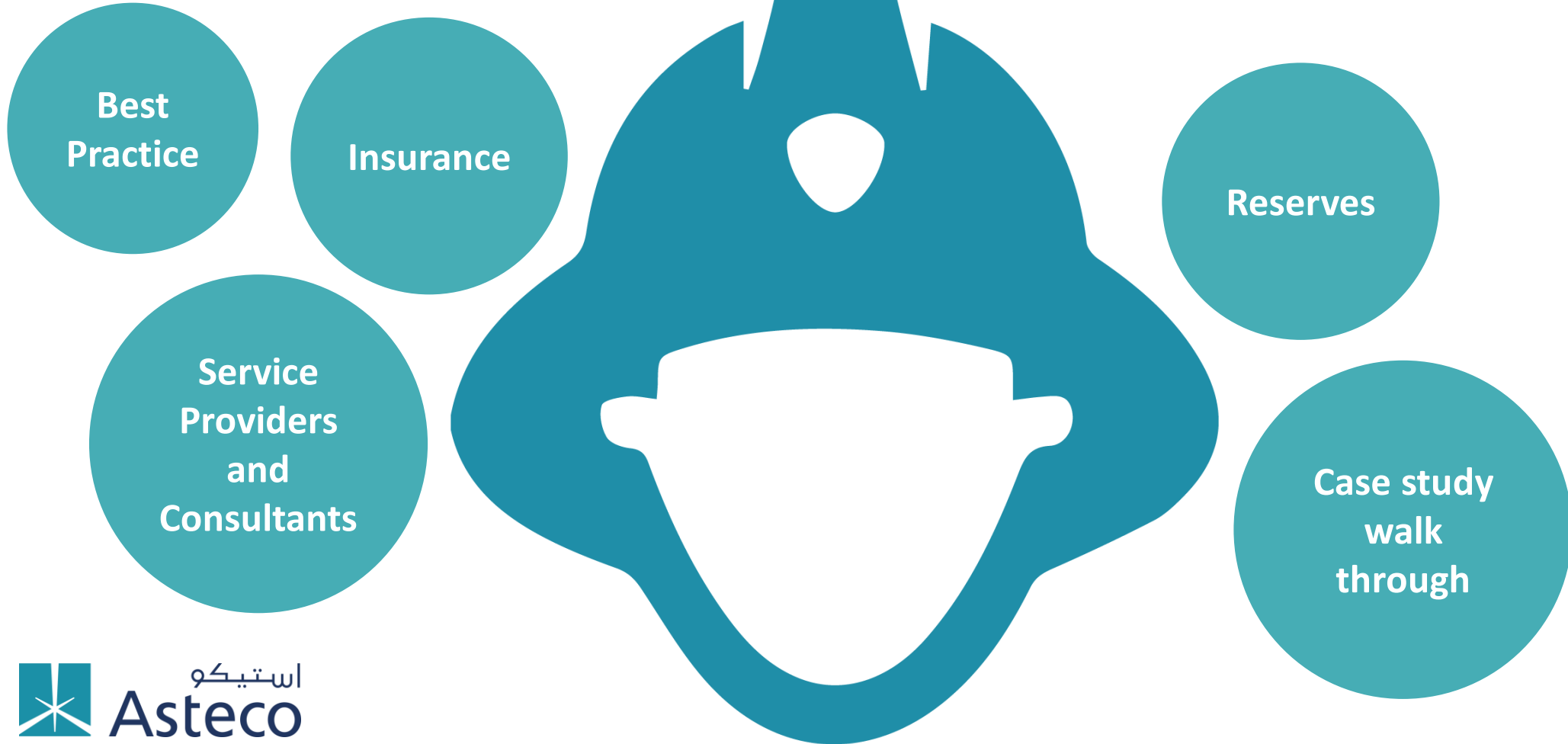


Scenario 2

Organised
Commotion

HUMAN FACTOR

MITIGATION & PREPAREDNESS



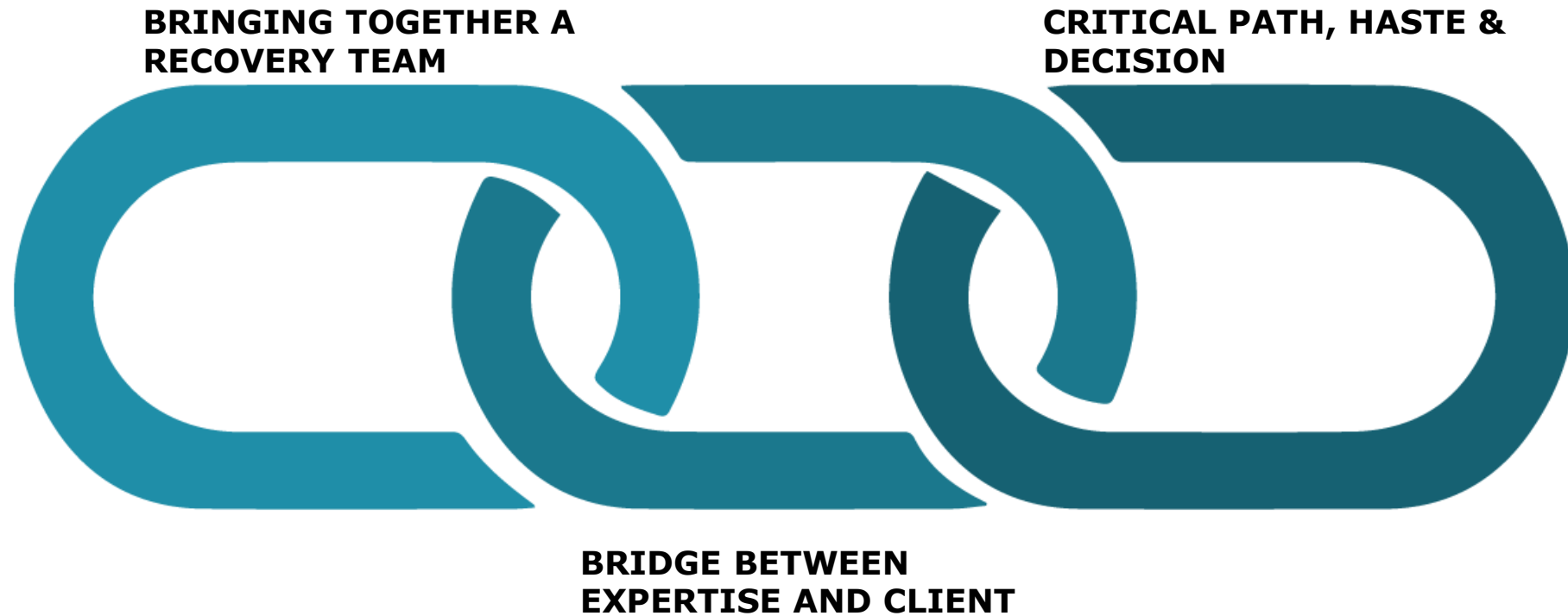
HUMAN FACTOR

RESPONSE



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RECOVERY



HUMAN FACTOR

You receive a call to tell you that your home is on fire.....

Are you
confident?

The People

The Preparations

The Partnerships





THANK YOU

To find out more,
please contact us:

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